

## Happy Paws Park rules

### Booking

- Payment made upon collection of keys from reception.
- Opening times 9am-5pm (Low Season) 9am – 8pm (High Season)
- Field Hire lasts for 50 minutes, please ensure you have left on time, so the field is ready for the next user.
- Know your dog, if they are difficult to get back on a lead allow plenty of time before the end of your session to put them on. Not being able to get a dog on a lead is no excuse for running into someone else's time.
- When entering the field, please ensure that the gate is securely shut before letting your dog off the lead.
- Do not share the key with anyone else. Please ensure you lock the gate after you have finished using the field and return it to reception.
- It is your responsibility to ensure that everyone included in your booking has read the rules prior to using the field.
- Do not enter the field if another user is still in there.
- If keys are not collected within 15 minutes of your expected start time, we may release your session to another customer.

### Health and Safety

- Use the dog park at your own risk; owners are legally responsible for the behaviour of their dog(s) and must be in the park supervising their dog(s) at all times.
- Your dog must be kept on a lead until inside the dog park with the gate shut. This is an absolute MUST as there are sheep on site.
- The proprietor accepts no responsibility for injuries to dogs or owners on premises.
- Do not let your dog dig holes. Refill them please if you find your dog has.
- Please ensure suitable clothing and footwear are worn. This is a field and may be muddy.
- Any breakages or damage to the field will be paid for by the dog's owner.
- We inspect the field and fencing regularly to maintain security, but please inform management if you have any concerns.
- Please do not climb on the equipment, use of the play equipment is strictly for dogs only.
- Please do not climb on the fences.
- Please bear in mind that if it is dark, then you will be exercising your dogs in the dark. We do not have floodlights in the dog field.
- Dogs must be up to date with their vaccinations and regularly treated for flea, tick and worms.
- Dogs in heat or dogs that are unwell are prohibited from entering the dog park.
- No banned breeds.
- Please do not smoke or drink on-site.
- We have 6ft high fences surrounding the field, if your dog can jump this high, please keep them on a lead.
- Code of Ethics – Choke chains, prong collars and electronic devices are not allowed. Harsh handling of dogs, either verbal or physical is not allowed.

### Pick Up

- Please keep a close eye on your dogs, everyone is responsible for their own dog's mess. Anyone not picking up after their dog will not be permitted to use the field.
- Please take all rubbish and dog waste with you. Bins can be located on the Holiday Park itself.
- Do not leave food, toys or treats in the field.
- On entry to the dog park, all customers accept the terms of use as listed above.